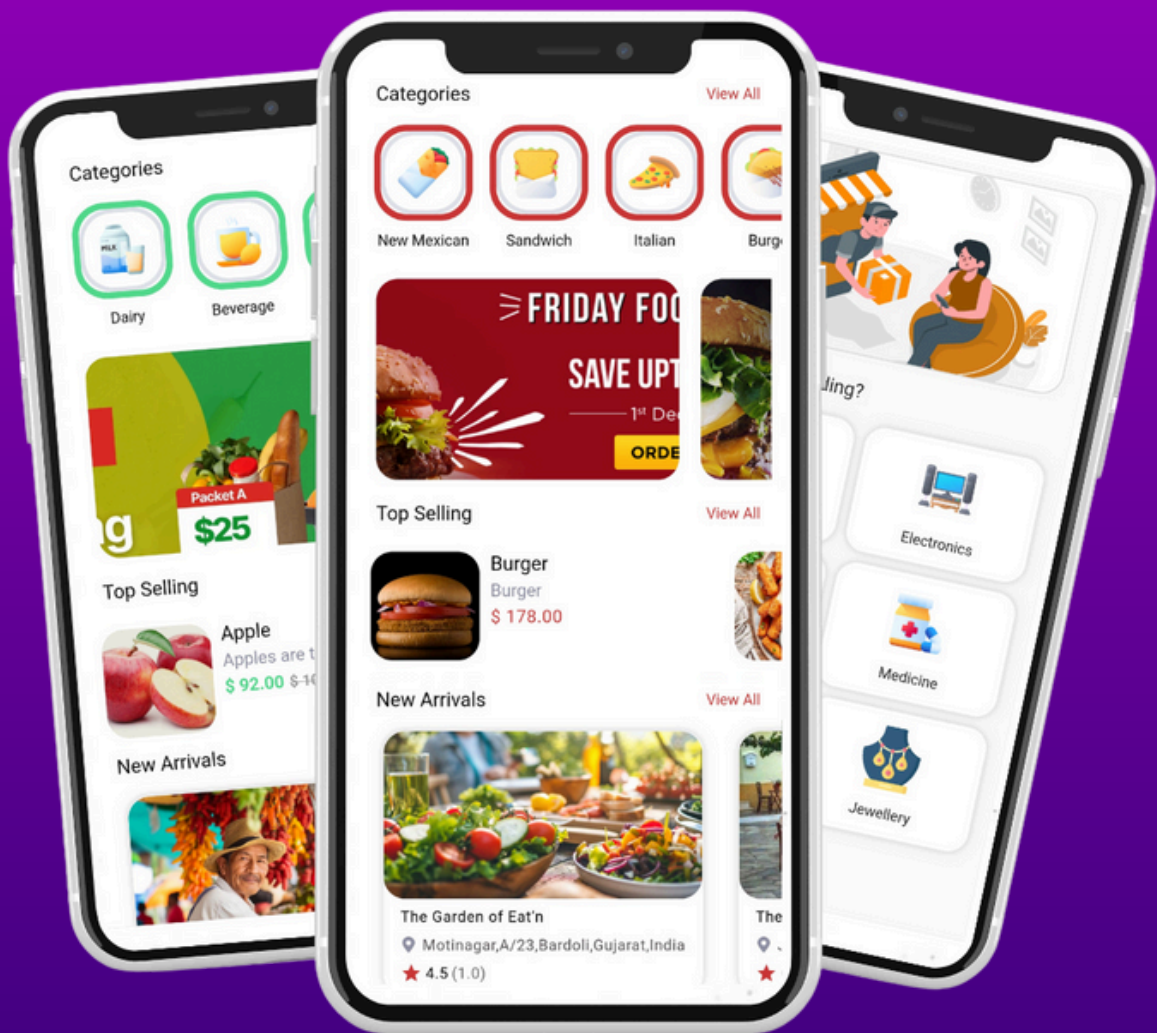


GOJEK CLONE GUIDEBOOK

A BEGINNER'S GUIDE TO LAUNCHING A
MULTI-SERVICE APP



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1. INTRODUCTION

Zippr's Gojek Clone is the perfect solution for entrepreneurs launching a multi-service delivery platform. It connects customers with professionals, automates bookings, and ensures seamless revenue from day one.

The platform includes instant booking, real-time tracking, and secure payments, helping businesses scale efficiently. Compete with established players while delivering top-notch user experiences.

Built for profitability, it supports home services like repairs, plumbing, electrical work, and cleaning. With a user-friendly interface and full functionality, it's a turnkey solution for a successful on-demand service business.

2. USERS

Our On-Demand service solution includes essential features for the following users:

- **Customers**
- **Service Providers**
- **Admin**

2.1 Customers

Customers can easily book skilled professionals via the platform. They can register with email or social accounts, pick a service, input their address, and set an appointment. The system offers live tracking of assigned pros, ETA updates, and safe payment methods. Users may also rate providers, post feedback, check past services, and reach support if required.

2.2 Service Providers

Service Providers: Manage stores, restaurants, and delivery personnel under your brand. Sign up, list services, enable deliveries, and accept online payments.

Delivery Person: Join as a delivery partner and earn on the go! Accept orders, deliver quickly, and get paid securely. Flexible hours, real-time tracking, and reliable earnings—start delivering today!

Restaurant Owners: Expand your reach with online orders and deliveries! List your restaurant, manage orders seamlessly, and accept digital payments.

2.3 Admin

Admin: Oversees the platform, ensuring seamless operations for users and providers. They approve/reject handyman registrations, monitor ongoing/completed jobs, and process payments securely.

Admins configure service fees, manage promotions, and enforce safety/quality standards. They also analyze performance metrics, track engagement, and introduce upgrades to optimize the user experience.

3. KEY FEATURES FOR USERS

Discover features that improve customer service, simplify operations for handymen and providers, and give admins complete oversight to effectively run the on-demand service platform.

3.1 Customer Features

- **Quick Signup:** Sign in seamlessly via Google, Apple, or OTP for fast, secure access.
- **Simple Booking:** Explore services, compare pricing, use promo codes, and add extras. Monitor booking progress live.
- **Request Custom Jobs:** Post tailored job descriptions when predefined services don't fit your needs.
- **Instant Chat:** Message assigned handymen directly to clarify service requirements.
- **Live Location:** Track your handyman's real-time arrival status for punctual service.
- **Service Control:** Temporarily stop/resume active services or cancel when necessary.

3.2 Service Provider Features

- **Availability Toggle:** Handymen can switch between online/offline modes. Providers can manage their team's availability too.
- **Job Bidding:** Providers can place bids on customer-posted job requests.
- **Task Assignment:** Like Uber-for-handymen, providers can either self-assign jobs or delegate to other handymen.
- **Extra Charges:** Handymen/providers may add fees for additional services rendered.
- **Request Management:** Providers/handymen can accept or reject incoming service requests.
- **ID Verification:** Handymen/providers verify identity by submitting valid documents.
- **Service Proof:** Upon completion, handymen submit photo/video evidence of work done.

3.3 Admin Features

- **User Management:** Admin can oversee all users, including customers, providers, and handymen, within the On-Demand Handyman app.
- **Provider Verification:** Admin handles the full verification process for new vendors by reviewing their submitted documents.
- **Service Categories:** Admin controls service categories and subcategories to efficiently structure services in the Handyman app, similar to Uber.
- **Manage Booking:** Admin can access and review all bookings made on the on-demand service app along with their details.
- **Manage Slider:** Admin can update homepage slider images in the customer app, a key feature for running promotions.
- **Staff Administration:** Admins assign and manage user roles/permissions across the platform.

4. VALUE ADDED FEATURES

- **Remote Services:** Providers can deliver services virtually through digital channels.
- **Cancellation Fees:** Customers may incur charges when canceling booked services.
- **Map Integration:** Users access location tracking, navigation, and route optimization.
- **Service Upgrades:** Providers offer optional add-ons for personalized experiences.
- **Pre-Payment Settings:** Admins configure default deposit percentages with manual overrides.
- **Bundled Services:** Customers book multiple related services in a single package.
- **Flexible Commissions:** Providers set individual handyman payout percentages.
- **Scheduling Flexibility:** Providers define available time slots for customer selection.
- **Verified Badges:** Providers earn trust indicators through blue tick authentication.

5. ESSENTIAL FEATURES

- Multi-Tier Subscription System
- Global Readiness Suite
- Smart Scheduling System
- Advanced Discovery Engine
- Unified Service Management
- Automated Booking Flow
- Flexible Monetization
- Subscription Lifecycle Tools
- Centralized Admin Control
- Financial Management
- Customization Studio
- Security & Compliance
- Support Ecosystem
- Marketing Toolkit
- Content Management Hub
- Multiple Payment Options
- Instant Notifications
- In App Chat
- Multi-Language Support
- RTL Compatibility
- Light & Dark Mode
- Flexible Service Scheduling
- Digital Wallet
- Live Chat Support
- Pricing Flexibility
- Discount Coupons

6. WHY CHOOSE ZIPPRR PRE-BUILT SOLUTION?

- **Pay Once, Use Forever** – Lifetime access with one time payment
- **Free Server Installation** – Professional setup at no cost
- **Lifetime Updates** – Regular performance upgrades
- **Full Code Access** – Complete customization freedom
- **App Submission** - Free iOS/Android apps submission
- **Premium Design** – High-end UI/UX experience
- **True White Label** – 100% brand ownership
- **Money-Back Promise** – Risk-free purchase guarantee

7. SERVER REQUIREMENTS

- Operating System Linux
- Apache Web Server
- MySQL for Database
- PHP 7.3 or greater
- BCMath PHP Extension
- CType PHP Extension
- Fileinfo PHP Extension
- JSON PHP Extension
- Mbstring PHP Extension
- OpenSSL PHP Extension
- PDO PHP Extension
- Tokenizer PHP Extension
- XML PHP Extension
- GMP Extension

8. LIVE DEMO LOGIN DETAILS

Website: <https://emartweb.siswebapp.com/>

Admin Panel:

URL: <https://emartadmin.siswebapp.com/>

Username: admin@emart.com

Password: 12345678

Service Provider Panel:

URL: <https://emartprovider.siswebapp.com/>

Username: admin@emart.com

Password: 12345678

Store Panel:

URL: <https://emartstore.siswebapp.com/login>

Username: admin@emart.com

Password: 12345678

Customer Panel:

URL: <https://emartadmin.siswebapp.com/>

Username: admin@emart.com

Password: 12345678



CONTACT US

If you still have any questions or need support, please do not hesitate to reach us.

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